



AIR TRANSPORT INTERNATIONAL, INC.

CONTINGENCY PLAN FOR LENGTHY TARMAC DELAYS

Last Updated: May 2, 2018

OVERVIEW Air Transport International, Inc. (ATI) has adopted a Contingency Plan for Lengthy Tarmac Delays that applies to Public Charter flights that it operates at U.S. airports. Our plan is managed by the ATI System Operational Control Center (SOCC). ATI will ensure adequate resources are available to carry out the plan. At airports that ATI serves with Public Charters, ATI coordinates its plan with local airport authorities and terminal operators, the Transportation Security Administration, and (in the case of international flights) U.S. Customs and Border.

REQUIREMENTS When an ATI flight experiences a lengthy tarmac delay, passengers will be offered snack food and drinking water no later than two hours following gate departure or flight touchdown unless safety or security considerations preclude such service. While the aircraft remains on the tarmac, ATI will make available operable lavatory facilities and adequate medical care if needed. ATI will ensure a comfortable cabin temperature through one of the following methods:

- (1) Use of onboard auxiliary power units to support the aircraft climate control system.
- (2) Use of aircraft engines to support the aircraft climate control system.
- (3) Use of an external air source to support the aircraft climate control system.

The Department of Transportation's (DOT) tarmac delay rule establishes hard time limits for tarmac delays. ATI's plan meets or exceeds all limits imposed by this ruling. The following *exceptions* to the hard time limits apply to domestic and international flights which may require longer delay times beyond the DOT limits:

- (1) Safety or security reasons
- (2) Air Traffic Control (ATC) advises the pilot-in-command that returning to the terminal would disrupt airport operations

Passenger egress will be allowed for domestic flights delayed on the tarmac before the ground delay exceeds three hours and for international flights before the ground delay exceeds four hours unless exceptions noted above occur.

COMMUNICATION The ATI crew will notify passengers on delayed flights regarding the status of the delay every 30 minutes while the aircraft is delayed, including the reasons for the tarmac delay, if known. If an ATI aircraft is at the gate or another disembarkation area, and the opportunity to deplane exists, passengers on a delayed flight also will be notified beginning 30 minutes after the scheduled departure time (including any revised departure time that passengers were notified about before boarding) and every 30 minutes thereafter that they have the opportunity to deplane.

ATI's System Operations Center (SOCC) and the flight crew will be in continual communication throughout the flight delay.